

# FOOD SAFETY CULTURE

## What is a food safety culture?

Can you image an employee working with full precautions and care with respect to food safety and hygiene in front of his manager, and then starts not to care anymore when his manager leaves the working place? This is the aim of creating a food safety culture.

Food safety culture in a food business is how everyone (owners, managers, employees) thinks and acts in their daily job to make sure the food they make or serve is safe. It's about having pride in producing safe food every time, recognising that a good quality product must be safe to eat. Food safety is your top priority.

A strong food safety culture comes from people understanding the importance of making safe food and committing to doing whatever it takes, every time. It starts at the top but needs everyone's support across the business.

## Why it is important?

A good food safety culture can protect:

- consumers from foodborne illness
- you and your colleague from foodborne illness
- your brand's reputation
- your business from financial loss



## Food safety is everyone's RESPONSIBILITY.

Few steps must be followed to create a food safety culture in our business, and they are as follows:

If I am a business owner, general manager, operations manager, storekeeper, site manager, or maintenance manager,

- I make sure there is a regular meeting where we report and discuss our food safety performance
- I personally follow up on things we decided
- I do daily inspections, and follow up on findings
- I do weekly tbt's, open discussions, ask questions, and make sure everyone understands the topic.
- I assign time for my staff to receive food safety trainings
- I actively encourage and reward people who show a strong commitment to food safety
- I always listen to suggestions from my staff from all levels regarding how to improve our food safety standard

All people at all levels

- Be proactive, and look for ways to improve
- I always speak up and take action if I see something is wrong.
- I do my best to participate in tbt's and trainings and I ask the instructor whenever something is not clear because I want to understand properly the session.

