

## Golf Cart Blast, Missed Report: A Lesson in Timely Incident Reporting



### What Happened

A golf cart parked near the EPCM Laundry charging station experienced a sudden tire blast while stationary. The incident was not reported to BP L&I within the required 24-hour timeframe and only came to attention on the fourth day, following an informal report from a resident who heard a loud noise.

As an immediate temporary measure, an old spare tire was repaired and reinstalled, and a request for procurement of new tires was raised. The golf cart remains in service while awaiting the delivery and installation of the new replacement tires.



### Key Findings

**Tire Pressure Monitoring Not Performed:** No digital tire pressure gauge was used during PPM, leading to undetected over-inflation.

**PPM Checklist Gaps:** The OEM-recommended tire pressure verification was not included in the previous checklist.

**Delayed Incident Reporting:** The event was not formally reported to BP L&I within the required 24 hours, breaching reporting protocols.

**Insufficient Tire Stock:** Lack of proper tire inventory in the store for timely and safe replacements.

### What We Can Learn

**Incident Reporting:** All incidents, regardless of severity, must be reported immediately. This is essential to ensure that formal reporting to the client is completed within 24 hours.

**Updated PPM Checklist:** A new monthly checklist will be enforced, including:

- Greasing
- Tire pressure checks using a digital pressure gauge
- Cleaning with a blower

**Verification of Past Records:** All golf cart PPM records should be verified and reviewed.

**Third-Party Safety Inspection:** A full inspection will be scheduled to ensure the fitness and safe operation of all carts.

**Equipment Provision:** Digital tire pressure gauges will be provided to enable accurate pressure monitoring during maintenance.



### KEY MESSAGES - COMMIT TO MEMORY

**NO EXCEPTIONS - EVERY INCIDENT MUST BE REPORTED**

**WHEN IN DOUBT - REPORT** - It's better to report something unnecessary than miss something critical.

**SAFETY IS EVERYONE'S JOB.** Your compliance protects everyone.

**SPEAK UP - STEP UP.** Your voice matters and can prevent serious accidents.